

Message to All Staff from St. Joseph's Healthcare Hamilton Executive Team

We are delighted to announce that St. Joseph's Healthcare Hamilton has received our final report from the Accreditation on-site survey in May and have been granted a decision of: **Accredited with Exemplary Standing** – the highest rating for a Canadian hospital.



Given the multiple challenges in health care today it is truly an honour to receive the highest level of Accreditation, a testament to the dedication and determination of everyone at St. Joe's to continuously enhance the quality of care we provide to our patients and our community. We would like to congratulate each and every one of you on this wonderful achievement.

Accreditation is not just an administrative hurdle but rather a genuine opportunity to evaluate our care, identify areas for improvement and celebrate our achievements. The results indicate we have met or exceeded almost all national standards of care. Where opportunities for improvement were identified, we have already started to work on these areas.

The survey team particularly complimented St. Joe's on:

- The commitment and passion of our staff, leadership, physician team and Board of Governors
- Our commitment to quality and safety
- Our community focus
- Our work on partnering with patients and families
- The many program-specific accomplishments

As you are aware, the Accreditation process requires our continued vigilance to ensure that we are sustaining our progress in providing excellent care to our patients. Take pride in this accomplishment and be assured that all of the hard work and challenges we undertake over the next few years will continue to demonstrate our commitment to providing high quality, safe and compassionate care.

We would also like to extend a special thank you to the Accreditation steering committee and Accreditation team leaders whose counsel was instrumental in guiding us through the process to achieve a successful outcome.

Sincerely,

St. Joseph's Healthcare Hamilton Executive Team